WEBVTT 00:00:00.000 --> 00:00:02.470 Support for Yale Cancer Answers

NOTE Confidence: 0.8540766

 $00{:}00{:}02.470 \dashrightarrow 00{:}00{:}04.940$ comes from AstraZeneca, dedicated

NOTE Confidence: 0.8540766

 $00:00:05.018 \longrightarrow 00:00:07.373$ to advancing options and providing

NOTE Confidence: 0.8540766

 $00{:}00{:}07.373 \dashrightarrow 00{:}00{:}10.340$ hope for people living with cancer.

NOTE Confidence: 0.8540766

 $00:00:10.340 \longrightarrow 00:00:13.548$ More information at a strazeneca-us.com.

NOTE Confidence: 0.8540766

 $00:00:13.550 \longrightarrow 00:00:15.368$ Welcome to Yale Cancer Answers with

NOTE Confidence: 0.8540766

 $00:00:15.368 \longrightarrow 00:00:17.392$ your host doctor Anees Chagpar.

NOTE Confidence: 0.8540766

00:00:17.392 --> 00:00:19.267 Yale Cancer Answers features the

NOTE Confidence: 0.8540766

 $00{:}00{:}19.267 \dashrightarrow 00{:}00{:}21.493$ latest information on cancer care by

NOTE Confidence: 0.8540766

 $00:00:21.493 \longrightarrow 00:00:22.881$ welcoming oncologists and specialists

NOTE Confidence: 0.8540766

 $00{:}00{:}22.881 \longrightarrow 00{:}00{:}25.314$ who are on the forefront of the

NOTE Confidence: 0.8540766

 $00:00:25.314 \longrightarrow 00:00:27.390$ battle to fight cancer. This week

NOTE Confidence: 0.8540766

 $00:00:27.390 \longrightarrow 00:00:29.120$ it's a conversation about palliative

NOTE Confidence: 0.8540766

00:00:29.120 --> 00:00:30.850 care with Doctor Laura Morrison.

NOTE Confidence: 0.8540766

 $00{:}00{:}30.850 \dashrightarrow 00{:}00{:}32.730$ Doctor Morrison is an associate

NOTE Confidence: 0.8540766

 $00{:}00{:}32.730 \dashrightarrow 00{:}00{:}34.610$ professor of medicine and geriatrics

00:00:34.673 --> 00:00:36.389 at the Yale School of Medicine,

NOTE Confidence: 0.8540766

 $00:00:36.390 \longrightarrow 00:00:39.588$ where Doctor Chagpar is a

NOTE Confidence: 0.8540766

00:00:39.588 --> 00:00:41.720 professor of surgical oncology.

NOTE Confidence: 0.8540766

00:00:41.720 --> 00:00:42.090 Laura,

NOTE Confidence: 0.89279264

 $00:00:42.090 \longrightarrow 00:00:44.253$ maybe we could start off by you

NOTE Confidence: 0.89279264

00:00:44.253 --> 00:00:46.946 telling us a little bit more about

NOTE Confidence: 0.89279264

 $00:00:46.946 \longrightarrow 00:00:49.056$ what exactly is palliative care.

NOTE Confidence: 0.89279264

 $00:00:49.060 \longrightarrow 00:00:51.594$ I get the sense that there are

NOTE Confidence: 0.89279264

 $00{:}00{:}51.594 \dashrightarrow 00{:}00{:}53.115$ still some misperceptions about

NOTE Confidence: 0.89279264

00:00:53.115 --> 00:00:54.925 what the term really means.

NOTE Confidence: 0.871092

 $00:00:56.580 \longrightarrow 00:00:59.868$ That's a common point.

NOTE Confidence: 0.871092

 $00:00:59.870 \longrightarrow 00:01:02.564$ It's something that a lot of

NOTE Confidence: 0.871092

 $00{:}01{:}02.564 \dashrightarrow 00{:}01{:}04.360$ people still wonder about,

NOTE Confidence: 0.871092

 $00:01:04.360 \longrightarrow 00:01:07.508$ so I'm really happy to

NOTE Confidence: 0.871092

 $00:01:07.508 \longrightarrow 00:01:11.100$ give another sense of what it is.

 $00:01:11.100 \longrightarrow 00:01:13.510$ Palliative care is a medical

NOTE Confidence: 0.871092

 $00:01:13.510 \longrightarrow 00:01:15.920$ subspecialty that focuses on quality

NOTE Confidence: 0.871092

 $00:01:16.000 \longrightarrow 00:01:18.358$ of life for patients with serious

NOTE Confidence: 0.871092

 $00:01:18.358 \longrightarrow 00:01:21.419$ illness of any type and their families.

NOTE Confidence: 0.90808487

00:01:23.670 --> 00:01:26.729 And we also focus on relieving suffering,

NOTE Confidence: 0.90808487

00:01:26.730 --> 00:01:30.434 so again, it's really about quality of life

NOTE Confidence: 0.90808487

 $00:01:30.434 \longrightarrow 00:01:33.718$ and relieving suffering as much as we can.

NOTE Confidence: 0.90808487

00:01:33.720 --> 00:01:37.368 This all takes place in the setting of

NOTE Confidence: 0.90808487

 $00{:}01{:}37.368 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}01{:}39.760$ an interdisciplinary professional team.

NOTE Confidence: 0.90808487

 $00:01:39.760 \longrightarrow 00:01:44.128$ And we really focus on physical symptoms.

NOTE Confidence: 0.90808487

 $00{:}01{:}44.130 \dashrightarrow 00{:}01{:}46.764$ Coping and the stress that patients

NOTE Confidence: 0.90808487

 $00:01:46.764 \longrightarrow 00:01:49.482$ and families deal with around serious

NOTE Confidence: 0.90808487

 $00:01:49.482 \longrightarrow 00:01:52.555$ illness as well as trying to streamline

NOTE Confidence: 0.90808487

 $00{:}01{:}52.555 \dashrightarrow 00{:}01{:}54.532$ and support good communication

NOTE Confidence: 0.90808487

 $00:01:54.532 \longrightarrow 00:01:57.442$ for patients and families so they

NOTE Confidence: 0.90808487

 $00{:}01{:}57.442 \dashrightarrow 00{:}01{:}59.592$ get their questions answered

 $00:01:59.592 \longrightarrow 00:02:01.808$ as well as possible.

NOTE Confidence: 0.87705433

 $00:02:03.280 \longrightarrow 00:02:06.760$ But that sounds like a

NOTE Confidence: 0.87705433

 $00:02:06.760 \longrightarrow 00:02:09.740$ combination of pain

NOTE Confidence: 0.87705433

00:02:09.740 --> 00:02:13.480 medicine and psychology and

NOTE Confidence: 0.87705433

 $00{:}02{:}13.480 \dashrightarrow 00{:}02{:}18.256$ it's a bit of social work mixed in.

NOTE Confidence: 0.87705433

 $00:02:18.260 \longrightarrow 00:02:21.492$ Tell us more about how that works and

NOTE Confidence: 0.87705433

 $00:02:21.492 \longrightarrow 00:02:23.853$ how that's different from people's

NOTE Confidence: 0.87705433

 $00{:}02{:}23.853 \dashrightarrow 00{:}02{:}27.269$ usual doctors who also may be very

NOTE Confidence: 0.87705433

 $00{:}02{:}27.362 \dashrightarrow 00{:}02{:}29.887$ interested in their quality of

NOTE Confidence: 0.9001463

 $00:02:29.890 \longrightarrow 00:02:33.338$ life?

NOTE Confidence: 0.9001463

00:02:33.340 --> 00:02:35.570 First of all, you know,

NOTE Confidence: 0.9001463

 $00:02:35.570 \longrightarrow 00:02:38.524$ we really hope that all health care

NOTE Confidence: 0.9001463

 $00{:}02{:}38.524 \dashrightarrow 00{:}02{:}40.700$ professionals get some training in

NOTE Confidence: 0.9001463

 $00:02:40.700 \longrightarrow 00:02:43.190$ palliative care and that they provide

NOTE Confidence: 0.9001463

 $00:02:43.190 \longrightarrow 00:02:46.037$ what we would call primary palliative

 $00:02:46.037 \longrightarrow 00:02:48.462$ care or basic palliative care.

NOTE Confidence: 0.9001463

 $00:02:53.770 \longrightarrow 00:02:57.435$ These are primary skills in addressing basic

NOTE Confidence: 0.9001463

 $00:02:57.435 \longrightarrow 00:03:01.859$ pain management and providing an

NOTE Confidence: 0.9001463

 $00:03:01.859 \longrightarrow 00:03:06.367$ initial level of support

NOTE Confidence: 0.9001463

00:03:06.367 --> 00:03:10.550 around coping as well as some

NOTE Confidence: 0.9001463

 $00{:}03{:}10.550 \dashrightarrow 00{:}03{:}12.406$ nice early communication

NOTE Confidence: 0.9001463

 $00:03:12.406 \longrightarrow 00:03:13.798$ support as well.

NOTE Confidence: 0.9001463

 $00:03:13.800 \longrightarrow 00:03:16.290$ Palliative care goes beyond that

NOTE Confidence: 0.9001463

 $00{:}03{:}16.290 \dashrightarrow 00{:}03{:}19.328$ in terms of being very specialized

NOTE Confidence: 0.9001463

 $00{:}03{:}19.328 \dashrightarrow 00{:}03{:}22.499$ and part of that is because we

NOTE Confidence: 0.9001463

 $00:03:22.499 \longrightarrow 00:03:25.397$ do have a team model of care.

NOTE Confidence: 0.9001463

 $00:03:25.400 \longrightarrow 00:03:27.256$ Not all institutions are

NOTE Confidence: 0.9001463

 $00:03:27.256 \longrightarrow 00:03:30.040$ equal in terms of how many

NOTE Confidence: 0.9001463

 $00:03:30.040 \longrightarrow 00:03:32.542$ resource supports they are

NOTE Confidence: 0.9001463

00:03:32.542 --> 00:03:35.609 able to put toward palliative care,

NOTE Confidence: 0.9001463

 $00:03:35.610 \longrightarrow 00:03:39.777$ but in our setting at Smilow and across Yale,

 $00:03:41.154 \longrightarrow 00:03:44.850$ we're really focused on having a robust team,

NOTE Confidence: 0.9001463

 $00:03:44.850 \longrightarrow 00:03:48.040$ and for us that includes

NOTE Confidence: 0.9001463

00:03:48.040 --> 00:03:49.704 social work, chaplaincy, nursing,

NOTE Confidence: 0.9001463

 $00:03:49.704 \longrightarrow 00:03:52.887$ both at an RN and an advanced

NOTE Confidence: 0.9001463

 $00:03:52.887 \longrightarrow 00:03:54.690$ practice nurse level.

NOTE Confidence: 0.9001463

 $00{:}03{:}54.690 \to 00{:}03{:}58.071$ We also are very fortunate to have

NOTE Confidence: 0.9001463

 $00{:}03{:}58.071 \dashrightarrow 00{:}04{:}00.972$ our team psychologist as well as

NOTE Confidence: 0.9001463

00:04:00.972 --> 00:04:03.237 a pharmacist and art therapist,

NOTE Confidence: 0.9001463

 $00:04:03.240 \longrightarrow 00:04:05.620$ so this is

NOTE Confidence: 0.9001463

00:04:05.620 --> 00:04:07.604 a very broad approach,

NOTE Confidence: 0.9001463

 $00{:}04{:}07.604 \dashrightarrow 00{:}04{:}10.580$ and I think the special part

NOTE Confidence: 0.9001463

00:04:10.687 --> 00:04:13.219 about it is that you know,

NOTE Confidence: 0.9001463

 $00:04:13.220 \longrightarrow 00:04:16.289$ we acknowledge that

NOTE Confidence: 0.9001463

 $00{:}04{:}16.290 \dashrightarrow 00{:}04{:}19.305$ pain and other symptoms are

NOTE Confidence: 0.9001463

 $00:04:19.305 \longrightarrow 00:04:22.320$ sort of a total phenomenon,

NOTE Confidence: 0.9001463

 $00{:}04{:}22.320 \dashrightarrow 00{:}04{:}25.584$ meaning that people can have pain

00:04:25.584 --> 00:04:28.548 and anxiety and depression

NOTE Confidence: 0.9001463

 $00:04:28.548 \longrightarrow 00:04:31.968$ that is in different domains,

NOTE Confidence: 0.9001463

 $00:04:31.970 \longrightarrow 00:04:33.776$ meaning the spiritual,

NOTE Confidence: 0.9001463

 $00:04:33.776 \longrightarrow 00:04:34.980$ the physical,

NOTE Confidence: 0.9001463

 $00{:}04{:}34.980 \dashrightarrow 00{:}04{:}38.000$ emotional and so are different

NOTE Confidence: 0.9001463

 $00:04:38.000 \longrightarrow 00:04:41.175$ team members can play really

NOTE Confidence: 0.9001463

 $00:04:41.175 \longrightarrow 00:04:44.350$ important roles in addressing symptoms

NOTE Confidence: 0.9001463

 $00:04:44.449 \longrightarrow 00:04:47.199$ across this kind of spectrum

NOTE Confidence: 0.9001463

00:04:47.200 --> 00:04:49.145 of suffering and really trying

NOTE Confidence: 0.9001463

 $00{:}04{:}49.145 \dashrightarrow 00{:}04{:}51.500$ to again improve quality of life.

NOTE Confidence: 0.8652718

00:04:52.520 --> 00:04:56.008 As you think about suffering,

NOTE Confidence: 0.8652718

00:04:56.010 --> 00:04:58.190 particularly of our cancer patients,

NOTE Confidence: 0.8652718

 $00{:}04{:}58.190 \dashrightarrow 00{:}05{:}00.800$ and many of them have symptoms.

NOTE Confidence: 0.8652718

 $00:05:00.800 \longrightarrow 00:05:03.055$ Whether it's symptoms related to

NOTE Confidence: 0.8652718

 $00:05:03.055 \longrightarrow 00:05:05.310$ treatment or whether it's symptoms

 $00:05:05.385 \longrightarrow 00:05:07.340$ related to the cancer itself,

NOTE Confidence: 0.8652718

 $00:05:07.340 \longrightarrow 00:05:10.814$ one can't help but think that the whole Covid

NOTE Confidence: 0.8652718

 $00:05:10.814 \longrightarrow 00:05:13.879$ crisis kind of exacerbated that suffering,

NOTE Confidence: 0.8652718

 $00:05:13.880 \longrightarrow 00:05:16.496$ especially when you put it into

NOTE Confidence: 0.8652718

 $00:05:16.496 \longrightarrow 00:05:18.680$ those domains of

NOTE Confidence: 0.8652718

00:05:18.680 --> 00:05:20.855 not just the physical suffering,

NOTE Confidence: 0.8652718

 $00:05:20.860 \longrightarrow 00:05:22.444$ but emotional suffering.

NOTE Confidence: 0.8652718

 $00:05:22.444 \longrightarrow 00:05:23.500$ Financial suffering.

NOTE Confidence: 0.8652718

 $00{:}05{:}23.500 \dashrightarrow 00{:}05{:}26.216$ All of the things that covid kind

NOTE Confidence: 0.8652718

 $00:05:26.216 \longrightarrow 00:05:28.630$ of brought to the forefront.

NOTE Confidence: 0.8652718

 $00{:}05{:}28.630 \dashrightarrow 00{:}05{:}31.838$ Did you find an uptick in the need

NOTE Confidence: 0.8652718

 $00:05:31.838 \longrightarrow 00:05:34.610$ for palliative care during the crisis?

NOTE Confidence: 0.8782162

 $00:05:36.210 \longrightarrow 00:05:38.555$ You know, I think you're absolutely right.

NOTE Confidence: 0.8782162

 $00:05:38.560 \longrightarrow 00:05:41.535$ Covid sent us something that we were

NOTE Confidence: 0.8782162

 $00:05:41.540 \longrightarrow 00:05:45.650$ really challenged by

NOTE Confidence: 0.8782162

 $00:05:45.650 \longrightarrow 00:05:48.390$ especially initially figuring out

 $00:05:48.390 \longrightarrow 00:05:53.223$ how we could best support both our

NOTE Confidence: 0.8782162

 $00{:}05{:}53.223 \to 00{:}05{:}57.147$ colleagues and our patients and families.

NOTE Confidence: 0.8782162

 $00:05:57.150 \longrightarrow 00:06:00.170$ I think the need shifted.

NOTE Confidence: 0.8782162

00:06:00.170 --> 00:06:03.690 I think at first we weren't sure because

NOTE Confidence: 0.8782162

 $00:06:03.690 \longrightarrow 00:06:06.953$ of just the exposure issues and how

NOTE Confidence: 0.8782162

 $00:06:06.953 \longrightarrow 00:06:10.440$ to still be as helpful as possible,

NOTE Confidence: 0.8782162

00:06:10.440 --> 00:06:13.242 but I think what really happened

NOTE Confidence: 0.8782162

 $00:06:13.242 \longrightarrow 00:06:16.386$ was of course, as we all know,

NOTE Confidence: 0.8782162

 $00{:}06{:}16.386 \dashrightarrow 00{:}06{:}19.581$ in the earlier surge there was such

NOTE Confidence: 0.8782162

 $00{:}06{:}19.581 \dashrightarrow 00{:}06{:}23.046$ a concern about how sick people were,

NOTE Confidence: 0.8782162

 $00{:}06{:}23.050 \dashrightarrow 00{:}06{:}26.564$ and of course unfortunately a lot of

NOTE Confidence: 0.8782162

 $00:06:26.564 \longrightarrow 00:06:30.250$ people were sick enough that they were

NOTE Confidence: 0.8782162

 $00{:}06{:}30.250 \dashrightarrow 00{:}06{:}33.001$ in a place where they were not

NOTE Confidence: 0.8782162

 $00:06:33.001 \longrightarrow 00:06:36.428$ able to get better and were dying.

NOTE Confidence: 0.8782162

 $00:06:36.430 \longrightarrow 00:06:40.396$ And so for us in particular,

 $00:06:40.400 \longrightarrow 00:06:43.460$ we were really brought in for

NOTE Confidence: 0.8782162

00:06:43.460 --> 00:06:44.990 physical symptom management,

NOTE Confidence: 0.8782162

 $00:06:44.990 \longrightarrow 00:06:48.110$ especially around shortness of breath.

NOTE Confidence: 0.8782162

00:06:48.110 --> 00:06:51.414 Which is where we saw COVID

NOTE Confidence: 0.8782162

 $00:06:51.414 \longrightarrow 00:06:54.679$ hit us all very hard.

NOTE Confidence: 0.8782162

 $00:06:54.680 \longrightarrow 00:06:57.392$ So managing shortness of breath for

NOTE Confidence: 0.8782162

 $00:06:57.392 \longrightarrow 00:06:59.757$ people that were really suffering

NOTE Confidence: 0.8782162

00:06:59.757 --> 00:07:03.082 with that and trying to improve their

NOTE Confidence: 0.8782162

 $00{:}07{:}03.082 \dashrightarrow 00{:}07{:}05.739$ day-to-day and in cases where people

NOTE Confidence: 0.8782162

00:07:05.739 --> 00:07:08.783 were sick enough that they were dying,

NOTE Confidence: 0.8782162

 $00:07:08.783 \longrightarrow 00:07:11.798$ we were really pulled in to

 $00:07:13.224 \dashrightarrow 00:07:16.309$ be present with them as much as possible,

NOTE Confidence: 0.8782162

 $00:07:16.310 \longrightarrow 00:07:19.058$ but to really be involved in

NOTE Confidence: 0.8782162

 $00{:}07{:}19.058 \dashrightarrow 00{:}07{:}21.810$ reaching out to their families.

NOTE Confidence: 0.8782162

00:07:21.810 --> 00:07:24.530 Trying to help our medical

NOTE Confidence: 0.8782162

 $00:07:24.530 \longrightarrow 00:07:27.250$ colleagues in the ICU's with

00:07:27.250 --> 00:07:29.970 spending extra time

NOTE Confidence: 0.8782162

 $00:07:29.970 \longrightarrow 00:07:32.146$ being available to families,

NOTE Confidence: 0.8782162

 $00:07:32.150 \longrightarrow 00:07:36.494$ especially and to really try to help there.

NOTE Confidence: 0.8782162

00:07:36.500 --> 00:07:41.456 Be some contact before someone died.

NOTE Confidence: 0.8782162

 $00:07:41.460 \longrightarrow 00:07:43.662$ So that was challenging

NOTE Confidence: 0.8782162

 $00:07:43.662 \longrightarrow 00:07:45.850$ in a different way for sure.

NOTE Confidence: 0.8782162

00:07:45.850 --> 00:07:47.726 And fortunately I think,

NOTE Confidence: 0.8782162

 $00:07:47.726 \longrightarrow 00:07:50.540$ now that we've gotten on top

NOTE Confidence: 0.8782162

 $00:07:50.632 \longrightarrow 00:07:53.200$ of Covid and learned so much,

NOTE Confidence: 0.8782162

 $00:07:53.200 \longrightarrow 00:07:55.546$ and people are really

NOTE Confidence: 0.8782162

 $00:07:55.550 \longrightarrow 00:07:57.520$ doing a lot better now,

NOTE Confidence: 0.8782162

00:07:57.520 --> 00:08:00.264 certainly not as many people are dying,

NOTE Confidence: 0.8782162

 $00{:}08{:}00.270 \dashrightarrow 00{:}08{:}03.120$ but we still have those roles

NOTE Confidence: 0.8782162

00:08:03.120 --> 00:08:04.545 currently trying to

NOTE Confidence: 0.8782162

 $00:08:04.550 \longrightarrow 00:08:08.062$ still be present to have these

NOTE Confidence: 0.8782162

 $00:08:08.062 \longrightarrow 00:08:10.390$ harder discussions and prepare patients

 $00:08:10.390 \longrightarrow 00:08:13.120$ and families for what can happen.

NOTE Confidence: 0.8782162

00:08:13.120 --> 00:08:17.216 I actually just took care of a patient a

NOTE Confidence: 0.8782162

 $00:08:17.216 \longrightarrow 00:08:21.291$ week ago who was in her 90s and

NOTE Confidence: 0.8782162

00:08:21.291 --> 00:08:24.779 dealing with covid and in isolation.

NOTE Confidence: 0.8782162

 $00:08:24.780 \longrightarrow 00:08:27.797$ And was actually in a mode where

NOTE Confidence: 0.8782162

 $00:08:27.797 \longrightarrow 00:08:30.261$ the patient and daughter were

NOTE Confidence: 0.8782162

 $00:08:30.261 \longrightarrow 00:08:33.495$ accepting that she might not live

NOTE Confidence: 0.8782162

00:08:33.495 --> 00:08:36.639 through this covid episode for her,

NOTE Confidence: 0.8782162

 $00:08:36.640 \longrightarrow 00:08:40.064$ but in fact she has been able to

NOTE Confidence: 0.8782162

 $00{:}08{:}40.064 \dashrightarrow 00{:}08{:}43.109$ be stable and come through that

NOTE Confidence: 0.8782162

 $00:08:43.109 \longrightarrow 00:08:46.229$ and actually come out of sort

NOTE Confidence: 0.8782162

 $00:08:46.336 \longrightarrow 00:08:48.986$ of a comfort focused time.

NOTE Confidence: 0.8782162

 $00{:}08{:}48.990 \dashrightarrow 00{:}08{:}52.026$ And now we're focusing on how

NOTE Confidence: 0.8782162

 $00:08:52.026 \longrightarrow 00:08:54.510$ to think about supporting her

NOTE Confidence: 0.8782162

 $00:08:54.510 \longrightarrow 00:08:57.359$ the best we can for her to

 $00:08:57.359 \longrightarrow 00:08:59.420$ ultimately try to recover.

NOTE Confidence: 0.8782162

 $00:08:59.420 \longrightarrow 00:09:02.010$ So things are a little different now.

NOTE Confidence: 0.88602483

 $00:09:03.660 \longrightarrow 00:09:05.980$ I can imagine that,

NOTE Confidence: 0.88602483

 $00:09:05.980 \longrightarrow 00:09:08.548$ particularly during the covid crisis and

NOTE Confidence: 0.88602483

 $00:09:08.548 \longrightarrow 00:09:11.990$ and even now for patients in isolation,

NOTE Confidence: 0.88602483

00:09:11.990 --> 00:09:14.305 that comfort and that support

NOTE Confidence: 0.88602483

 $00:09:14.305 \longrightarrow 00:09:15.694$ and that communication,

NOTE Confidence: 0.88602483

 $00:09:15.700 \longrightarrow 00:09:17.548$ particularly with the family,

NOTE Confidence: 0.88602483

00:09:17.548 --> 00:09:19.396 must be really difficult.

NOTE Confidence: 0.88602483

 $00:09:19.400 \longrightarrow 00:09:21.720$ I mean, how do you

NOTE Confidence: 0.88602483

 $00:09:21.720 \longrightarrow 00:09:24.702$ do that when both

NOTE Confidence: 0.88602483

 $00:09:24.702 \longrightarrow 00:09:27.335$ the family wants to be with

NOTE Confidence: 0.88602483

 $00:09:27.335 \longrightarrow 00:09:29.837$ their loved ones who are facing

NOTE Confidence: 0.88602483

 $00{:}09{:}29.837 \dashrightarrow 00{:}09{:}33.009$ a potentially terminal crisis,

NOTE Confidence: 0.88602483

 $00:09:33.010 \longrightarrow 00:09:38.176$ and patients themselves are suffering.

NOTE Confidence: 0.88602483

 $00:09:38.180 \longrightarrow 00:09:41.169$ And dealing with more than

 $00:09:41.169 \longrightarrow 00:09:44.362$ the usual because not only do they

NOTE Confidence: 0.88602483

00:09:44.362 --> 00:09:46.647 have their physical symptoms,

NOTE Confidence: 0.88602483

 $00:09:46.650 \longrightarrow 00:09:48.880$ but also the emotional isolation.

 $00:09:50.134 \longrightarrow 00:09:53.609$ How do you kind of bridge that and

NOTE Confidence: 0.88602483

 $00:09:53.609 \longrightarrow 00:09:56.745$ be with with the patient and

NOTE Confidence: 0.88602483

00:09:56.745 --> 00:10:00.030 be there for the family as well?

 $00{:}10{:}02.910 \dashrightarrow 00{:}10{:}06.661$ It's such a privileged place to be.

NOTE Confidence: 0.82976764

00:10:06.661 --> 00:10:08.646 It's awfully difficult as well,

NOTE Confidence: 0.82976764

 $00:10:08.650 \longrightarrow 00:10:12.214$ but I think all of us on the team,

NOTE Confidence: 0.82976764

 $00:10:12.220 \longrightarrow 00:10:15.260$ whether it's one of our chaplains

NOTE Confidence: 0.82976764

 $00:10:15.260 \longrightarrow 00:10:18.524$ or one of our social workers, our nurses,

NOTE Confidence: 0.82976764

00:10:18.524 --> 00:10:22.140 I think all of us just try to bring

NOTE Confidence: 0.82976764

 $00{:}10{:}22.140 \dashrightarrow 00{:}10{:}25.350$ 110% of our presence

NOTE Confidence: 0.82976764

 $00{:}10{:}25.350 \mathrel{--}{>} 00{:}10{:}30.102$ to open up conversations to just try to give

NOTE Confidence: 0.82976764

 $00:10:30.102 \longrightarrow 00:10:34.565$ people the space and opportunity to express

NOTE Confidence: 0.82976764

 $00:10:34.570 \longrightarrow 00:10:36.922$ the deepest part of what's

00:10:36.922 --> 00:10:39.168 weighing on them and what they are

NOTE Confidence: 0.82976764

 $00:10:39.170 \longrightarrow 00:10:41.875$ most worried about and

NOTE Confidence: 0.82976764

 $00{:}10{:}41.875 \dashrightarrow 00{:}10{:}44.039$ to acknowledge the sadness.

NOTE Confidence: 0.82976764

 $00:10:44.040 \longrightarrow 00:10:46.740$ The heaviness of the situation.

NOTE Confidence: 0.82976764

 $00:10:46.740 \longrightarrow 00:10:49.960$ Sometimes we're able to be

NOTE Confidence: 0.82976764

 $00:10:49.960 \longrightarrow 00:10:53.180$ in person with the patient.

NOTE Confidence: 0.82976764

 $00{:}10{:}53.180 \dashrightarrow 00{:}10{:}56.350$ Occasionally, if someone really is

NOTE Confidence: 0.82976764

 $00:10:56.350 \longrightarrow 00:10:59.948$ seemingly in a place where they

NOTE Confidence: 0.82976764

00:10:59.948 --> 00:11:03.529 may be dying in the next hours,

NOTE Confidence: 0.82976764

 $00:11:03.530 \longrightarrow 00:11:06.792$ family may be able to visit

NOTE Confidence: 0.82976764

 $00{:}11{:}06.792 \dashrightarrow 00{:}11{:}10.410$ briefly and we try to be present

NOTE Confidence: 0.82976764

 $00:11:10.410 \longrightarrow 00:11:13.065$ for those opportunities and to

NOTE Confidence: 0.82976764

 $00:11:13.065 \longrightarrow 00:11:15.839$ advocate for them when possible.

NOTE Confidence: 0.82976764

00:11:15.840 --> 00:11:18.923 We've also had the opportunity, obviously,

NOTE Confidence: 0.82976764

 $00:11:18.923 \longrightarrow 00:11:23.027$ to use technology and have families

NOTE Confidence: 0.82976764

 $00:11:23.030 \longrightarrow 00:11:26.320$ through FaceTime or through Zoom.

 $00:11:26.320 \longrightarrow 00:11:29.506$ and be able to

NOTE Confidence: 0.82976764

 $00:11:29.510 \longrightarrow 00:11:31.418$ see their loved one.

NOTE Confidence: 0.82976764

00:11:31.418 --> 00:11:33.803 Sometimes that person can respond

NOTE Confidence: 0.82976764

 $00:11:33.803 \longrightarrow 00:11:36.088$ and sometimes they can't.

00:11:38.500 --> 00:11:42.478 I think we try to always make it as

NOTE Confidence: 0.82976764

 $00{:}11{:}42.478 \dashrightarrow 00{:}11{:}45.229$ per sonalized a situation as possible.

NOTE Confidence: 0.82976764

 $00{:}11{:}45.230 \dashrightarrow 00{:}11{:}47.960$ Sometimes there's music that is meaningful

NOTE Confidence: 0.82976764

 $00:11:47.960 \longrightarrow 00:11:50.999$ to the patient or family members.

NOTE Confidence: 0.82976764

00:11:51.000 --> 00:11:56.285 Last week I had a patient who

NOTE Confidence: 0.82976764

 $00:11:56.290 \longrightarrow 00:11:59.738$ was dying and the family was able to

 $00:12:00.698 \longrightarrow 00:12:04.051$ let us know that that person really

NOTE Confidence: 0.82976764

 $00{:}12{:}04.051 \dashrightarrow 00{:}12{:}06.793$ enjoyed jazz music and we were

NOTE Confidence: 0.82976764

 $00:12:06.793 \longrightarrow 00:12:09.775$ able to have that present and you

NOTE Confidence: 0.82976764

 $00{:}12{:}09.775 \dashrightarrow 00{:}12{:}12.663$ know it seemed to be part of the

NOTE Confidence: 0.82976764

 $00:12:12.670 \longrightarrow 00:12:16.436$ quality that we could add to

NOTE Confidence: 0.82976764

 $00:12:16.440 \longrightarrow 00:12:20.838$ a sad situation for sure.

 $00:12:20.840 \longrightarrow 00:12:24.515$ I think earlier

NOTE Confidence: 0.82976764

 $00:12:24.515 \longrightarrow 00:12:28.008$ when we had more people who

NOTE Confidence: 0.82976764

 $00:12:28.008 \longrightarrow 00:12:31.003$ seemed to be facing death,

 $00:12:32.153 \longrightarrow 00:12:34.058$ we had a lot more technology

NOTE Confidence: 0.82976764

00:12:34.058 --> 00:12:36.858 and a lot more Zoom meetings,

NOTE Confidence: 0.82976764

 $00:12:36.860 \longrightarrow 00:12:39.800$ we would have occasionally a family who

NOTE Confidence: 0.82976764

00:12:39.800 --> 00:12:42.708 would get connected from around the world

NOTE Confidence: 0.82976764

 $00:12:42.710 \longrightarrow 00:12:46.336$ and Zoom together

NOTE Confidence: 0.82976764

 $00:12:46.336 \longrightarrow 00:12:49.572$ and sometimes they would stay on for

NOTE Confidence: 0.82976764

00:12:49.572 --> 00:12:52.979 12 or 24 hours with their loved one.

NOTE Confidence: 0.82976764

 $00:12:52.980 \longrightarrow 00:12:56.628$ Until they passed away.

00:12:58.531 --> 00:13:01.268 It's such a time to

NOTE Confidence: 0.82976764

 $00:13:01.268 \longrightarrow 00:13:03.969$ reflect on what matters to people

NOTE Confidence: 0.82976764

00:13:03.969 --> 00:13:07.506 and to try to help families be able

NOTE Confidence: 0.82976764

 $00:13:07.506 \longrightarrow 00:13:10.346$ to focus in on how much time we

NOTE Confidence: 0.82976764

 $00:13:10.350 \longrightarrow 00:13:13.199$ think we may have and

NOTE Confidence: 0.82976764

 $00:13:13.200 \longrightarrow 00:13:15.685$ what is possible to try to make

 $00:13:15.685 \longrightarrow 00:13:18.270$ things you know a little more

NOTE Confidence: 0.82976764

00:13:18.270 --> 00:13:19.707 meaningful to everybody.

NOTE Confidence: 0.86885756 NOTE Confidence: 0.86885756

00:13:20.480 --> 00:13:22.388 Yeah, it's so important,

NOTE Confidence: 0.86885756

 $00:13:22.388 \longrightarrow 00:13:25.250$ particularly at the end of life,

 $00{:}13{:}29.540 \dashrightarrow 00{:}13{:}32.900$ and the suffering that the families go through

NOTE Confidence: 0.86885756

 $00:13:32.900 \longrightarrow 00:13:36.220$ doesn't end when their loved ones pass.

NOTE Confidence: 0.86885756

00:13:36.220 --> 00:13:39.622 In fact, sometimes is just starting

NOTE Confidence: 0.86885756

 $00{:}13{:}39.622 \dashrightarrow 00{:}13{:}43.377$ to surge their own grief over the loss.

NOTE Confidence: 0.86885756

 $00:13:43.380 \longrightarrow 00:13:46.236$ What about palliative care for them?

NOTE Confidence: 0.86885756

00:13:46.240 --> 00:13:48.144 Does your role continue?

NOTE Confidence: 0.86885756

 $00:13:48.144 \longrightarrow 00:13:50.524$ Or how does that work?

NOTE Confidence: 0.919559840000001

 $00:13:51.350 \longrightarrow 00:13:53.684$ Yes, thank you for asking that

NOTE Confidence: 0.919559840000001

 $00{:}13{:}53.684 \dashrightarrow 00{:}13{:}55.752$ question because it's so important

NOTE Confidence: 0.919559840000001

 $00:13:55.752 \longrightarrow 00:13:58.380$ to acknowledge

NOTE Confidence: 0.919559840000001

 $00:13:58.380 \longrightarrow 00:14:00.880$ that there's so much more

 $00:14:00.880 \longrightarrow 00:14:03.094$ to the journey for family members,

NOTE Confidence: 0.919559840000001

 $00{:}14{:}03.100 \dashrightarrow 00{:}14{:}06.540$ especially, even after someone dies.

NOTE Confidence: 0.919559840000001

 $00:14:06.540 \longrightarrow 00:14:09.180$ So we're very fortunate within our

NOTE Confidence: 0.919559840000001

 $00:14:09.180 \longrightarrow 00:14:11.933$ Hospital system and

NOTE Confidence: 0.919559840000001

 $00:14:11.933 \longrightarrow 00:14:14.208$ Smilow that within our palliative

NOTE Confidence: 0.919559840000001

00:14:14.208 --> 00:14:17.330 care program we do have a bereavement

NOTE Confidence: 0.919559840000001

 $00:14:17.330 \longrightarrow 00:14:20.298$ service that's been really a critical part

NOTE Confidence: 0.919559840000001

 $00:14:20.298 \longrightarrow 00:14:23.974$ of what we do for a number of years now.

 $00:14:26.320 \longrightarrow 00:14:28.810$ We have two

NOTE Confidence: 0.919559840000001

 $00:14:28.810 \longrightarrow 00:14:31.995$ full time social workers,

NOTE Confidence: 0.919559840000001

 $00:14:31.995 \longrightarrow 00:14:34.543$ bereavement specialists, who work

NOTE Confidence: 0.919559840000001

 $00:14:34.543 \longrightarrow 00:14:37.669$ within our program and so when we

NOTE Confidence: 0.919559840000001

00:14:37.669 --> 00:14:40.789 do have a death on our service,

NOTE Confidence: 0.919559840000001

 $00{:}14{:}40.790 \dashrightarrow 00{:}14{:}44.198$ we let our be reavement coordinators

NOTE Confidence: 0.919559840000001

 $00:14:44.198 \longrightarrow 00:14:47.528$ and specialists know about that particular

NOTE Confidence: 0.919559840000001

 $00:14:47.528 \longrightarrow 00:14:51.730$ family and then they are able to follow up.

 $00:14:51.730 \longrightarrow 00:14:56.224$ We have a number of really wonderful

NOTE Confidence: 0.919559840000001

 $00{:}14{:}56.230 \dashrightarrow 00{:}14{:}57.934$ support group opportunities

NOTE Confidence: 0.919559840000001

 $00:14:57.934 \longrightarrow 00:15:01.036$ as well as the option for

NOTE Confidence: 0.919559840000001

 $00:15:01.036 \longrightarrow 00:15:03.381$ a referral for more formalized

NOTE Confidence: 0.919559840000001

 $00:15:03.381 \longrightarrow 00:15:05.700$ counseling or psychotherapy as well

NOTE Confidence: 0.919559840000001

00:15:05.700 --> 00:15:07.960 within our community,

NOTE Confidence: 0.919559840000001

00:15:07.960 --> 00:15:10.792 but I think the really important

NOTE Confidence: 0.919559840000001

 $00:15:10.792 \longrightarrow 00:15:14.111$ first step is just to make sure

NOTE Confidence: 0.919559840000001

 $00:15:14.111 \longrightarrow 00:15:17.219$ that we do have that follow through

NOTE Confidence: 0.919559840000001

 $00:15:17.320 \longrightarrow 00:15:20.239$ to be able to check on families

NOTE Confidence: 0.919559840000001

 $00{:}15{:}20.239 \dashrightarrow 00{:}15{:}23.254$ and to really check in with them

NOTE Confidence: 0.919559840000001

 $00:15:23.254 \longrightarrow 00:15:25.459$ specifically weeks after to just

NOTE Confidence: 0.919559840000001

 $00:15:25.459 \longrightarrow 00:15:28.068$ see how they're coping.

NOTE Confidence: 0.919559840000001

 $00:15:28.070 \longrightarrow 00:15:29.252$ and to acknowledge

NOTE Confidence: 0.919559840000001

 $00:15:29.252 \longrightarrow 00:15:32.010$ all the normal parts of

NOTE Confidence: 0.919559840000001

 $00{:}15{:}32.089 \dashrightarrow 00{:}15{:}34.969$ grief and the bereavement process.

 $00:15:34.970 \longrightarrow 00:15:37.685$ So that's absolutely critical to

NOTE Confidence: 0.919559840000001

 $00{:}15{:}37.685 \dashrightarrow 00{:}15{:}40.858$ our community and something that I

NOTE Confidence: 0.919559840000001

 $00:15:40.858 \longrightarrow 00:15:43.434$ think is unique that we are able

NOTE Confidence: 0.919559840000001

 $00:15:43.434 \longrightarrow 00:15:46.010$ to provide in that regard.

NOTE Confidence: 0.87994

00:15:46.790 --> 00:15:49.100 Great, we're going to take a

NOTE Confidence: 0.87994

 $00:15:49.100 \longrightarrow 00:15:51.290$ short break for a medical minute.

NOTE Confidence: 0.87994

00:15:51.290 --> 00:15:53.456 Please stay tuned to learn more

NOTE Confidence: 0.87994

 $00:15:53.456 \longrightarrow 00:15:54.900$ information about palliative care

NOTE Confidence: 0.87994

 $00{:}15{:}54.962 \dashrightarrow 00{:}15{:}56.820$ with my guest Dr. Laura Morrison.

NOTE Confidence: 0.8371914

 $00{:}15{:}57.440 \dashrightarrow 00{:}15{:}59.990$ Support for Yale Cancer Answers

NOTE Confidence: 0.8371914

 $00{:}15{:}59.990 \dashrightarrow 00{:}16{:}03.026$ comes from AstraZeneca working to

NOTE Confidence: 0.8371914

 $00{:}16{:}03.026 \dashrightarrow 00{:}16{:}05.854$ eliminate cancer as a cause of death.

NOTE Confidence: 0.8371914

 $00:16:05.860 \longrightarrow 00:16:09.608$ Learn more at astrazeneca-us.com.

NOTE Confidence: 0.8371914

 $00:16:09.610 \longrightarrow 00:16:12.858$ This is a medical minute about lung cancer.

NOTE Confidence: 0.8371914

 $00:16:12.860 \longrightarrow 00:16:15.408$ More than 85% of lung cancer diagnosis

 $00:16:15.408 \longrightarrow 00:16:18.336$ are related to smoking and quitting even

NOTE Confidence: 0.8371914

 $00{:}16{:}18.336 \dashrightarrow 00{:}16{:}20.976$ after decades of use can significantly

NOTE Confidence: 0.8371914

 $00:16:21.049 \longrightarrow 00:16:23.443$ reduce your risk of developing lung

NOTE Confidence: 0.8371914

 $00:16:23.443 \longrightarrow 00:16:25.421$ cancer. For lung cancer patients

NOTE Confidence: 0.8371914

 $00:16:25.421 \longrightarrow 00:16:27.326$ clinical trials are currently underway

NOTE Confidence: 0.8371914

 $00{:}16{:}27.326 \dashrightarrow 00{:}16{:}29.500$ to test innovative new treatments.

NOTE Confidence: 0.8371914

 $00:16:29.500 \longrightarrow 00:16:32.506$ Advances are being made by utilizing

NOTE Confidence: 0.8371914

 $00:16:32.506 \longrightarrow 00:16:34.510$ targeted therapies and immunotherapies.

NOTE Confidence: 0.8371914

 $00{:}16{:}34.586 \dashrightarrow 00{:}16{:}36.644$ The BATTLE II trial aims to learn

NOTE Confidence: 0.8371914

 $00:16:36.644 \longrightarrow 00:16:39.230$ if a drug or combination of drugs

NOTE Confidence: 0.8371914

 $00{:}16{:}39.230 \dashrightarrow 00{:}16{:}41.678$ based on personal biomarkers can help

NOTE Confidence: 0.8371914

 $00{:}16{:}41.680 \to 00{:}16{:}44.676$ to control non small cell lung cancer.

NOTE Confidence: 0.8371914

 $00{:}16{:}44.680 \dashrightarrow 00{:}16{:}47.455$ More information is available

NOTE Confidence: 0.8371914

 $00{:}16{:}47.455 \dashrightarrow 00{:}16{:}48.565$ at yale cancercenter.org.

NOTE Confidence: 0.8371914

00:16:48.570 --> 00:16:52.908 You're listening to Connecticut Public Radio.

NOTE Confidence: 0.8371914

 $00:16:52.910 \longrightarrow 00:16:53.300$ Welcome

 $00:16:53.300 \longrightarrow 00:16:55.270$ back to Yale Cancer Answers.

NOTE Confidence: 0.85918725

 $00{:}16{:}55.270 \dashrightarrow 00{:}16{:}57.628$ This is doctor Anees Chagpar

NOTE Confidence: 0.85918725

 $00:16:57.630 \longrightarrow 00:16:59.802$ and I'm joined tonight by

NOTE Confidence: 0.85918725

00:16:59.802 --> 00:17:01.950 my guest doctor Laura Morrison.

NOTE Confidence: 0.85918725

 $00:17:01.950 \longrightarrow 00:17:03.518$ We're talking about palliative

NOTE Confidence: 0.85918725

00:17:03.518 --> 00:17:05.380 care and Laura,

NOTE Confidence: 0.85918725

 $00:17:05.380 \longrightarrow 00:17:08.100$ before the break we were talking a lot

NOTE Confidence: 0.85918725

00:17:08.174 --> 00:17:11.100 about how palliative care has a role

NOTE Confidence: 0.85918725

00:17:11.100 --> 00:17:13.350 in supporting patients and families,

NOTE Confidence: 0.85918725

 $00:17:13.350 \longrightarrow 00:17:14.758$ particularly at

NOTE Confidence: 0.85918725

 $00:17:14.758 \longrightarrow 00:17:17.841$ the time of of death and when

NOTE Confidence: 0.85918725

 $00:17:17.841 \longrightarrow 00:17:19.625$ patients are really suffering.

NOTE Confidence: 0.85918725

 $00{:}17{:}19.630 \dashrightarrow 00{:}17{:}22.388$ But I think one of the misconceptions

NOTE Confidence: 0.85918725

 $00:17:22.388 \longrightarrow 00:17:24.040$ is this whole idea

NOTE Confidence: 0.85918725

 $00:17:24.040 \longrightarrow 00:17:26.652$ of palliative care versus

 $00:17:26.652 \longrightarrow 00:17:29.264$ Hospice versus death panels.

NOTE Confidence: 0.85918725

 $00:17:29.270 \longrightarrow 00:17:33.526$ Can you clarify where palliative

NOTE Confidence: 0.85918725

 $00:17:33.526 \longrightarrow 00:17:37.768$ care sits in this whole spectrum?

NOTE Confidence: 0.88739294

 $00:17:39.120 \longrightarrow 00:17:40.186$ Yes, absolutely.

NOTE Confidence: 0.88739294

00:17:40.186 --> 00:17:42.318 It's an important distinction,

NOTE Confidence: 0.88739294

00:17:42.320 --> 00:17:46.470 so palliative care again is for any patient

NOTE Confidence: 0.88739294

 $00:17:46.470 \longrightarrow 00:17:50.310$ with a serious illness in their family.

NOTE Confidence: 0.88739294

 $00:17:50.310 \longrightarrow 00:17:52.980$ That's a pretty broad group,

NOTE Confidence: 0.88739294

 $00{:}17{:}52.980 \dashrightarrow 00{:}17{:}58.636$ but not everyone is referred to us so

NOTE Confidence: 0.88739294

 $00:17:58.640 \longrightarrow 00:18:01.790$ theoretically, anyone with a serious

NOTE Confidence: 0.88739294

 $00:18:01.790 \longrightarrow 00:18:04.310$ illness could request palliative

NOTE Confidence: 0.88739294

 $00:18:04.310 \longrightarrow 00:18:08.980$ care through their physician

NOTE Confidence: 0.88739294

 $00:18:08.980 \longrightarrow 00:18:12.436$ so palliative care can be involved

NOTE Confidence: 0.88739294

 $00:18:12.440 \longrightarrow 00:18:15.308$ for that extra attention

NOTE Confidence: 0.88739294

00:18:15.308 --> 00:18:17.810 to really improving quality of

NOTE Confidence: 0.88739294

 $00:18:17.810 \longrightarrow 00:18:19.818$ life and relieving suffering.

00:18:19.820 --> 00:18:22.874 That's part of many people's experience

NOTE Confidence: 0.88739294

 $00:18:22.874 \longrightarrow 00:18:25.905$ with serious illness and so with

NOTE Confidence: 0.88739294

 $00:18:25.905 \longrightarrow 00:18:28.180$ palliative care we

NOTE Confidence: 0.88739294

00:18:28.180 --> 00:18:30.820 coexist and Co manage our

NOTE Confidence: 0.88739294

 $00:18:30.820 \longrightarrow 00:18:33.202$ patients together with their

NOTE Confidence: 0.88739294

 $00:18:33.202 \longrightarrow 00:18:35.362$ specialists and physicians

NOTE Confidence: 0.88739294

 $00:18:35.362 \longrightarrow 00:18:37.522$ and primary care doctors.

NOTE Confidence: 0.88739294

 $00:18:37.530 \longrightarrow 00:18:39.526$ So for Smilow patients,

NOTE Confidence: 0.88739294

 $00:18:39.526 \longrightarrow 00:18:42.021$ that means that we're

NOTE Confidence: 0.88739294

00:18:42.021 --> 00:18:44.842 often Co managing with the

NOTE Confidence: 0.88739294

 $00:18:44.842 \longrightarrow 00:18:47.078$ oncologist or the hematologist.

NOTE Confidence: 0.88739294

 $00:18:47.080 \longrightarrow 00:18:52.810$ Hospice is a separate entity.

NOTE Confidence: 0.88739294

00:18:52.810 --> 00:18:54.478 Hospice is an opportunity

NOTE Confidence: 0.88739294

00:18:54.478 --> 00:18:56.146 for patients and families

NOTE Confidence: 0.88739294

 $00:18:56.150 \longrightarrow 00:18:59.278$ when a patient is coming to a time

 $00:18:59.278 \longrightarrow 00:19:02.606$ in their illness where their life is

NOTE Confidence: 0.88739294

00:19:02.606 --> 00:19:05.879 likely going to be limited in time.

NOTE Confidence: 0.88739294

 $00{:}19{:}05.880 \dashrightarrow 00{:}19{:}10.236$ And so if someone has six months or

NOTE Confidence: 0.88739294

 $00:19:10.236 \longrightarrow 00:19:14.327$ less in their disease course, they

00:19:15.047 --> 00:19:18.632 may become eligible for Hospice and

NOTE Confidence: 0.88739294

 $00:19:18.632 \longrightarrow 00:19:22.360$ that happens in conjunction with

NOTE Confidence: 0.88739294

 $00:19:22.360 \longrightarrow 00:19:25.360$ making decisions usually to

NOTE Confidence: 0.88739294

 $00:19:25.360 \longrightarrow 00:19:28.402$ steer away from more therapies

NOTE Confidence: 0.88739294

 $00:19:28.402 \longrightarrow 00:19:30.430$ that would prolong life,

NOTE Confidence: 0.88739294

 $00{:}19{:}30.430 \dashrightarrow 00{:}19{:}33.720$ and so it's a time when people

NOTE Confidence: 0.88739294

 $00{:}19{:}33.720 \dashrightarrow 00{:}19{:}36.760$ are really focused on comfort and

NOTE Confidence: 0.88739294

00:19:36.760 --> 00:19:39.814 really having as their primary aim

NOTE Confidence: 0.88739294

00:19:39.814 --> 00:19:43.110 the quality of life and comfort,

 $00:19:43.646 \longrightarrow 00:19:46.326$ and potentially no longer pursuing

NOTE Confidence: 0.88739294

 $00:19:46.326 \longrightarrow 00:19:49.700$ curative or life prolonging therapy and so

NOTE Confidence: 0.88739294

00:19:49.700 --> 00:19:52.724 Hospice is a time when usually people

NOTE Confidence: 0.88739294

 $00:19:52.724 \longrightarrow 00:19:56.236$ are not as involved with their

 $00:19:56.236 \longrightarrow 00:19:59.064$ oncologist or hematologist anymore.

 $00:20:00.345 \longrightarrow 00:20:02.895$ And really palliative care

NOTE Confidence: 0.88739294

 $00:20:02.895 \longrightarrow 00:20:05.728$ can enter at any time and stay with

NOTE Confidence: 0.88739294

 $00:20:05.728 \longrightarrow 00:20:08.979$ people even if they are able to be cured.

NOTE Confidence: 0.88739294

 $00:20:08.980 \longrightarrow 00:20:12.466$ Or just have a long period of

NOTE Confidence: 0.88739294

 $00:20:12.466 \longrightarrow 00:20:14.890$ time in their illness

NOTE Confidence: 0.8786743

 $00:20:14.890 \longrightarrow 00:20:18.106$ course, and so I think that

NOTE Confidence: 0.8786743

00:20:18.106 --> 00:20:19.714 that's really important,

NOTE Confidence: 0.8786743

 $00{:}20{:}19.720 \dashrightarrow 00{:}20{:}22.828$ because palliative care then does not

NOTE Confidence: 0.8786743

 $00:20:22.828 \longrightarrow 00:20:27.181$ mean that there is any sense that your

NOTE Confidence: 0.8786743

 $00{:}20{:}27.181 \dashrightarrow 00{:}20{:}30.457$ life expectancy is somewhat limited.

NOTE Confidence: 0.8786743

00:20:30.460 --> 00:20:34.756 It simply means that you have some suffering,

NOTE Confidence: 0.8786743

00:20:34.760 --> 00:20:37.440 whether that is physical suffering,

NOTE Confidence: 0.8786743

 $00{:}20{:}37.440 \dashrightarrow 00{:}20{:}39.936$ emotional suffering, spiritual suffering,

NOTE Confidence: 0.8786743

 $00:20:39.936 \longrightarrow 00:20:44.838$ or other needs in terms

NOTE Confidence: 0.8786743

00:20:44.838 --> 00:20:47.498 of communication or spiritual

00:20:47.498 --> 00:20:51.715 needs that could use the services of

NOTE Confidence: 0.8786743

 $00:20:51.715 \longrightarrow 00:20:54.239$ a dedicated interdisciplinary team?

NOTE Confidence: 0.8786743

 $00:20:54.240 \longrightarrow 00:20:56.019$ Is that right?

NOTE Confidence: 0.89611644

00:20:56.020 --> 00:21:00.688 That's absolutely right, yes.

NOTE Confidence: 0.89611644

00:21:00.688 --> 00:21:03.640 I think it often starts just

NOTE Confidence: 0.89611644

00:21:03.722 --> 00:21:06.515 with acknowledging what a change it

NOTE Confidence: 0.89611644

 $00:21:06.515 \longrightarrow 00:21:09.905$ is for people to be diagnosed with a

NOTE Confidence: 0.89611644

 $00:21:09.905 \longrightarrow 00:21:12.764$ serious illness and how stressful that is,

NOTE Confidence: 0.89611644

 $00{:}21{:}12.764 \dashrightarrow 00{:}21{:}15.368$ and simply the stresses of being in

NOTE Confidence: 0.89611644

 $00:21:15.368 \longrightarrow 00:21:18.193$ the hospital and not being in your

NOTE Confidence: 0.89611644

00:21:18.193 --> 00:21:21.098 own realm of control in the same way.

NOTE Confidence: 0.89611644

 $00:21:21.100 \longrightarrow 00:21:23.660$ So it really starts at that very basic

NOTE Confidence: 0.89611644

 $00{:}21{:}23.660 \dashrightarrow 00{:}21{:}26.083$ human level of just acknowledging that

NOTE Confidence: 0.89611644

 $00:21:26.083 \longrightarrow 00:21:28.657$ things are really changing for somebody.

NOTE Confidence: 0.89611644

00:21:28.660 --> 00:21:32.354 And as you pointed out, we do have that.

 $00:21:35.060 \longrightarrow 00:21:38.543$ And it may be that one member of

NOTE Confidence: 0.89611644

 $00{:}21{:}38.543 \dashrightarrow 00{:}21{:}41.641$ our team is a little more relevant

NOTE Confidence: 0.89611644

 $00:21:41.641 \longrightarrow 00:21:44.260$ at one time or another,

NOTE Confidence: 0.89611644

 $00{:}21{:}44.260 \dashrightarrow 00{:}21{:}48.640$ but we do have the full team to draw upon.

NOTE Confidence: 0.89611644

00:21:48.640 --> 00:21:51.699 So for instance, we have some patients,

NOTE Confidence: 0.89611644

 $00:21:51.700 \longrightarrow 00:21:53.890$ many patients in active treatment,

NOTE Confidence: 0.89611644

 $00:21:53.890 \longrightarrow 00:21:56.898$ and sometimes our real goal is just to

NOTE Confidence: 0.89611644

00:21:56.898 --> 00:21:59.846 get them through their active treatment

NOTE Confidence: 0.89611644

 $00:21:59.846 \longrightarrow 00:22:03.014$ in the best supported way possible.

NOTE Confidence: 0.89611644

00:22:03.020 --> 00:22:05.348 And that may mean that they're

NOTE Confidence: 0.89611644

 $00{:}22{:}05.348 \to 00{:}22{:}08.140$ coming to an art therapy group.

NOTE Confidence: 0.89611644

00:22:08.140 --> 00:22:10.565 You know, while they're getting

NOTE Confidence: 0.89611644

 $00:22:10.565 \longrightarrow 00:22:12.990$ treatment for their breast cancer

NOTE Confidence: 0.89611644

00:22:13.070 --> 00:22:15.460 or their acute myeloid leukemia.

NOTE Confidence: 0.89611644

 $00:22:15.460 \longrightarrow 00:22:18.444$ Maybe at a later time they're

NOTE Confidence: 0.89611644

00:22:18.444 --> 00:22:20.911 coming into our clinic when they

 $00:22:20.911 \longrightarrow 00:22:23.371$ come in to see their hematologist,

NOTE Confidence: 0.89611644

 $00{:}22{:}23.380 \rightarrow 00{:}22{:}25.355$ because we're helping them with

NOTE Confidence: 0.89611644

 $00:22:25.355 \longrightarrow 00:22:26.935$ pain or their fatigue.

NOTE Confidence: 0.89611644

 $00:22:26.940 \longrightarrow 00:22:29.316$ So we do have an inpatient,

NOTE Confidence: 0.89611644

 $00{:}22{:}29.320 \longrightarrow 00{:}22{:}31.696$ and an outpatient presence as well.

NOTE Confidence: 0.87789816

00:22:32.970 --> 00:22:36.530 I think that that's so important,

NOTE Confidence: 0.87789816

00:22:36.530 --> 00:22:38.860 particularly now during covid when

NOTE Confidence: 0.87789816

 $00:22:38.860 \longrightarrow 00:22:42.558$ you know the real thrust was to try

NOTE Confidence: 0.87789816

 $00{:}22{:}42.558 \dashrightarrow 00{:}22{:}45.120$ to manage patients in an outpatient

NOTE Confidence: 0.87789816

 $00:22:45.120 \longrightarrow 00:22:47.208$ setting as much as possible.

NOTE Confidence: 0.87789816

00:22:47.210 --> 00:22:50.770 So for patients who are not in hospital,

NOTE Confidence: 0.87789816

 $00:22:50.770 \longrightarrow 00:22:54.540$ who may be at home,

NOTE Confidence: 0.87789816

 $00:22:54.540 \longrightarrow 00:22:58.047$ tell us more about how the outpatient

NOTE Confidence: 0.87789816

 $00{:}22{:}58.047 \dashrightarrow 00{:}23{:}00.040$ palliative care services work.

NOTE Confidence: 0.87789816

 $00:23:00.040 \longrightarrow 00:23:02.770$ It seemed from our earlier

 $00:23:02.770 \longrightarrow 00:23:05.270$ discussion that the inpatient

NOTE Confidence: 0.87789816

 $00:23:05.270 \longrightarrow 00:23:08.040$ service was

NOTE Confidence: 0.87789816

 $00{:}23{:}08.040 \dashrightarrow 00{:}23{:}09.540$ this multidisciplinary service

NOTE Confidence: 0.87789816

 $00:23:09.540 \longrightarrow 00:23:12.040$ integrated with the managing team,

NOTE Confidence: 0.87789816

 $00:23:12.040 \longrightarrow 00:23:14.040$ the oncologist, and together

NOTE Confidence: 0.87789816

 $00:23:14.040 \longrightarrow 00:23:16.540$ managing patients in the hospital.

NOTE Confidence: 0.87789816

 $00{:}23{:}16.540 {\:{\mbox{--}}\!>} 00{:}23{:}21.540$ But for patients who are at home, how do you do

that?

 $00:23:24.040 \longrightarrow 00:23:28.130$ Is tha by virtual visits.

NOTE Confidence: 0.87789816

 $00:23:28.130 \longrightarrow 00:23:30.750$ How does that really manifest?

NOTE Confidence: 0.84425384

 $00:23:32.050 \longrightarrow 00:23:35.542$ We have a really vibrant palliative

NOTE Confidence: 0.84425384

 $00{:}23{:}35.542 \longrightarrow 00{:}23{:}39.827$ care clinic that is located in New

NOTE Confidence: 0.84425384

 $00:23:39.827 \longrightarrow 00:23:43.960$ Haven within Smilow, so people come

NOTE Confidence: 0.84425384

 $00:23:43.960 \longrightarrow 00:23:49.280$ into the 4th or 8th floor usually.

NOTE Confidence: 0.84425384

 $00:23:49.280 \longrightarrow 00:23:52.264$ And then we also have one of our

NOTE Confidence: 0.84425384

00:23:52.264 --> 00:23:54.120 colleagues see patients as well

NOTE Confidence: 0.84425384

 $00:23:54.120 \longrightarrow 00:23:57.220$ at a number of the care centers

00:23:57.220 --> 00:24:00.664 around New Haven in North

NOTE Confidence: 0.84425384

00:24:00.664 --> 00:24:03.500 Haven and Guilford and Trumbull.

NOTE Confidence: 0.84425384

 $00:24:03.500 \longrightarrow 00:24:05.978$ Torrington, so there's

NOTE Confidence: 0.84425384

00:24:05.980 --> 00:24:08.878 a fairly good access to our services.

NOTE Confidence: 0.84425384

00:24:08.880 --> 00:24:10.472 As you're pointing out,

NOTE Confidence: 0.84425384

 $00:24:10.472 \longrightarrow 00:24:12.860$ the Covid situation has altered our

NOTE Confidence: 0.84425384

 $00:24:12.930 \longrightarrow 00:24:15.090$ practice patterns there as well,

NOTE Confidence: 0.84425384

 $00:24:15.090 \longrightarrow 00:24:17.340$ and we've come

NOTE Confidence: 0.84425384

00:24:17.340 --> 00:24:19.650 in and out of virtual

NOTE Confidence: 0.84425384

 $00:24:19.650 \longrightarrow 00:24:22.471$ and in person visits a couple of

NOTE Confidence: 0.84425384

 $00:24:22.471 \longrightarrow 00:24:24.610$ different times with the surges.

NOTE Confidence: 0.84425384

00:24:24.610 --> 00:24:26.278 But you know, eventually,

NOTE Confidence: 0.84425384

00:24:26.278 --> 00:24:28.363 obviously we hope to be

NOTE Confidence: 0.84425384

 $00:24:28.363 \longrightarrow 00:24:30.407$ back to mostly in person,

NOTE Confidence: 0.84425384

 $00:24:30.410 \longrightarrow 00:24:32.960$ but I think we all acknowledge

 $00:24:32.960 \longrightarrow 00:24:35.449$ that virtual visits are going to

NOTE Confidence: 0.84425384

00:24:35.450 --> 00:24:37.568 carry forward with us.

NOTE Confidence: 0.84425384

 $00:24:37.568 \longrightarrow 00:24:39.686$ At the moment,

NOTE Confidence: 0.84425384

 $00:24:39.690 \longrightarrow 00:24:41.800$ the majority of our clinic

NOTE Confidence: 0.84425384

00:24:41.800 --> 00:24:44.390 visits are virtual at this time,

NOTE Confidence: 0.84425384

 $00{:}24{:}44.390 \dashrightarrow 00{:}24{:}47.540$ but you know you schedule an

NOTE Confidence: 0.84425384

00:24:47.540 --> 00:24:50.228 appointment with us just like

NOTE Confidence: 0.84425384

 $00:24:50.228 \longrightarrow 00:24:53.114$ you do with any other clinic

NOTE Confidence: 0.84425384

 $00:24:53.120 \longrightarrow 00:24:55.330$ if they are in person,

NOTE Confidence: 0.84425384

 $00:24:55.330 \longrightarrow 00:24:57.878$ then we often try to pair them

NOTE Confidence: 0.84425384

 $00:24:57.878 \longrightarrow 00:25:00.051$ up with someone's oncology or

NOTE Confidence: 0.84425384

 $00:25:00.051 \longrightarrow 00:25:02.556$ hematology visit so that people

NOTE Confidence: 0.84425384

00:25:02.556 --> 00:25:04.590 aren't making multiple trips,

NOTE Confidence: 0.84425384

 $00:25:04.590 \longrightarrow 00:25:07.198$ so we really do try to be wary

NOTE Confidence: 0.84425384

 $00:25:07.198 \longrightarrow 00:25:10.174$ of those extra burden

NOTE Confidence: 0.84425384

 $00{:}25{:}10.174 \dashrightarrow 00{:}25{:}12.964$ issues for patients and families.

 $00:25:14.180 \longrightarrow 00:25:17.264$ So when you pull up caring

NOTE Confidence: 0.7894994

 $00:25:17.264 \longrightarrow 00:25:19.320$ and alleviation of suffering,

NOTE Confidence: 0.7894994

 $00:25:19.320 \longrightarrow 00:25:22.302$ whether that's pain or fatigue or

NOTE Confidence: 0.7894994

00:25:22.302 --> 00:25:25.489 nausea or any number of symptoms,

NOTE Confidence: 0.7894994

00:25:25.490 --> 00:25:28.958 physical, emotional or otherwise,

NOTE Confidence: 0.7894994

 $00:25:28.960 \longrightarrow 00:25:31.683$ some patients may be at

NOTE Confidence: 0.7894994

 $00:25:31.683 \longrightarrow 00:25:34.549$ home and suffering that way.

NOTE Confidence: 0.7894994

 $00:25:34.550 \longrightarrow 00:25:37.130$ Is there such a thing as

NOTE Confidence: 0.7894994

00:25:37.130 --> 00:25:38.420 home palliative care?

NOTE Confidence: 0.7894994

 $00:25:38.420 \longrightarrow 00:25:40.982$ Where people can

NOTE Confidence: 0.7894994

 $00:25:40.982 \longrightarrow 00:25:43.150$ deliver therapies at home?

NOTE Confidence: 0.88842165

 $00:25:44.110 \longrightarrow 00:25:48.716$ Yes, so it follows a model that is

NOTE Confidence: 0.88842165

 $00:25:48.716 \longrightarrow 00:25:51.968$ similar to home nursing services that

NOTE Confidence: 0.88842165

 $00:25:51.968 \longrightarrow 00:25:55.885$ we typically get through Medicare

NOTE Confidence: 0.88842165

 $00:25:55.885 \longrightarrow 00:26:00.386$ or private insurance so people can have

 $00:26:00.386 \longrightarrow 00:26:03.776$ what is called home palliative care.

NOTE Confidence: 0.88842165

 $00{:}26{:}03.780 \dashrightarrow 00{:}26{:}06.548$ It's typically through the

NOTE Confidence: 0.88842165

 $00:26:06.548 \longrightarrow 00:26:09.316$ same kind of agency

NOTE Confidence: 0.88842165

 $00:26:09.320 \longrightarrow 00:26:13.504$ that regular home nurse would be set up,

NOTE Confidence: 0.88842165

 $00:26:13.510 \longrightarrow 00:26:17.178$ but these are specialized groups within that,

NOTE Confidence: 0.88842165

 $00:26:17.180 \longrightarrow 00:26:20.295$ so a number of our local organizations

NOTE Confidence: 0.88842165

 $00{:}26{:}20.295 \dashrightarrow 00{:}26{:}22.964$ in the community around Connecticut

NOTE Confidence: 0.88842165

00:26:22.964 --> 00:26:26.084 have home palliative care services,

NOTE Confidence: 0.88842165

 $00{:}26{:}26.090 \mathrel{--}{>} 00{:}26{:}30.500$ and what that looks like for patients

NOTE Confidence: 0.88842165

 $00:26:30.500 \longrightarrow 00:26:35.431$ and families is really at the most a

NOTE Confidence: 0.88842165

 $00{:}26{:}35.431 \dashrightarrow 00{:}26{:}39.878$ daily visit for an hour or two perhaps.

NOTE Confidence: 0.88842165

 $00:26:39.880 \longrightarrow 00:26:42.370$ They can also include physical and

NOTE Confidence: 0.88842165

 $00:26:42.370 \longrightarrow 00:26:44.390$ occupational therapy services within that,

NOTE Confidence: 0.88842165

00:26:44.390 --> 00:26:46.030 but the nursing component

NOTE Confidence: 0.88842165

00:26:46.030 --> 00:26:47.670 often isn't even everyday.

NOTE Confidence: 0.88842165

00:26:47.670 --> 00:26:51.342 It's sort of based on what the need of

 $00:26:51.342 \longrightarrow 00:26:55.244$ the patient is as far as the frequency.

NOTE Confidence: 0.88842165

 $00{:}26{:}55.250 {\:{\circ}{\circ}{\circ}}>00{:}26{:}57.825$ But these are typically nurses

NOTE Confidence: 0.88842165

 $00:26:57.825 \longrightarrow 00:27:01.772$ who may have had a prior

NOTE Confidence: 0.88842165

00:27:01.772 --> 00:27:05.558 opportunity to do some Hospice work.

NOTE Confidence: 0.88842165

 $00:27:05.560 \longrightarrow 00:27:09.000$ Or may have a particular interest or training

NOTE Confidence: 0.88842165

 $00:27:09.000 \longrightarrow 00:27:12.216$ in more on the palliative care side,

NOTE Confidence: 0.88842165

 $00:27:12.220 \longrightarrow 00:27:14.614$ and those skill sets are quite

NOTE Confidence: 0.88842165

 $00{:}27{:}14.614 \dashrightarrow 00{:}27{:}17.669$ similar and they bring a more

NOTE Confidence: 0.88842165

00:27:17.669 --> 00:27:19.969 holistic approach to really assessing

NOTE Confidence: 0.88842165

 $00:27:19.969 \longrightarrow 00:27:22.429$ and trying to manage symptoms.

NOTE Confidence: 0.88842165

 $00{:}27{:}22.430 \dashrightarrow 00{:}27{:}24.985$ The management part is still

NOTE Confidence: 0.88842165

 $00:27:24.985 \longrightarrow 00:27:27.029$ handled by a physician

NOTE Confidence: 0.88842165

 $00{:}27{:}27.030 \dashrightarrow 00{:}27{:}29.346$ who is

NOTE Confidence: 0.88842165

00:27:29.346 --> 00:27:32.820 covering and supporting that Nurse. 00:27:36.410 --> 00:27:39.392 Offering that kind of nursing service

NOTE Confidence: 0.88842165

00:27:39.392 --> 00:27:43.569 would exist on its own for some patients

 $00:27:43.569 \longrightarrow 00:27:46.713$ that might then later transition into

NOTE Confidence: 0.88842165

 $00:27:46.801 \longrightarrow 00:27:49.909$ a Hospice type of approach as well.

NOTE Confidence: 0.88120526

00:27:51.360 --> 00:27:53.598 And so you mentioned insurance briefly,

NOTE Confidence: 0.88120526

 $00:27:53.600 \longrightarrow 00:27:56.705$ but expand on that a little bit more in

NOTE Confidence: 0.88120526

 $00:27:56.705 \longrightarrow 00:27:59.587$ terms of palliative care you had said,

NOTE Confidence: 0.88120526

 $00:27:59.590 \longrightarrow 00:28:01.970$ anyone who has a serious

NOTE Confidence: 0.88120526

00:28:01.970 --> 00:28:04.080 illness can request palliative care,

NOTE Confidence: 0.88120526

 $00:28:04.080 \longrightarrow 00:28:06.324$ but I'm sure many of our

NOTE Confidence: 0.88120526

 $00:28:06.324 \longrightarrow 00:28:07.820$ listeners might be thinking,

NOTE Confidence: 0.88120526

 $00{:}28{:}07.820 \dashrightarrow 00{:}28{:}10.060$ it sounds like this is yet another cost

NOTE Confidence: 0.88120526

 $00{:}28{:}10.060 \dashrightarrow 00{:}28{:}12.680$ with a specialized interdisciplinary team.

NOTE Confidence: 0.88120526

 $00:28:12.680 \longrightarrow 00:28:14.816$ Whether it's in the inpatient or

NOTE Confidence: 0.88120526

 $00:28:14.816 \longrightarrow 00:28:17.170$ the outpatient or the home setting,

NOTE Confidence: 0.88120526

 $00{:}28{:}17.170 \dashrightarrow 00{:}28{:}19.270$ is that yet another medical bill

NOTE Confidence: 0.88120526

 $00:28:19.270 \longrightarrow 00:28:22.012$ that's going to add to the financial

00:28:22.012 --> 00:28:23.704 suffering that people have?

NOTE Confidence: 0.88120526

 $00{:}28{:}23.710 \dashrightarrow 00{:}28{:}25.430$ Are these services generally

NOTE Confidence: 0.88120526

 $00:28:25.430 \longrightarrow 00:28:26.720$ covered by insurance?

NOTE Confidence: 0.87188923

 $00:28:28.070 \longrightarrow 00:28:30.800$ Thankfully, yes.

NOTE Confidence: 0.87188923

 $00:28:30.800 \longrightarrow 00:28:33.648$ Palliative care is considered

NOTE Confidence: 0.87188923

 $00:28:33.648 \longrightarrow 00:28:35.784$ a medical subspecialty,

NOTE Confidence: 0.87188923

 $00:28:35.790 \longrightarrow 00:28:38.642$ just as infectious disease,

NOTE Confidence: 0.87188923

00:28:38.642 --> 00:28:42.408 cardiology, neurology. So

NOTE Confidence: 0.87188923

 $00{:}28{:}42.408 \dashrightarrow 00{:}28{:}45.586$ that part of the financial picture is

NOTE Confidence: 0.87188923

 $00:28:45.586 \longrightarrow 00:28:48.846$ really handled in a billing fashion

NOTE Confidence: 0.87188923

 $00:28:48.846 \longrightarrow 00:28:51.556$ just like any other subspecialty.

NOTE Confidence: 0.87188923

 $00:28:51.560 \longrightarrow 00:28:54.170$ Even similar to oncology or hematology.

 $00:28:55.277 \longrightarrow 00:28:57.860$ For the most part that would be

NOTE Confidence: 0.87188923

 $00{:}28{:}57.943 \dashrightarrow 00{:}29{:}00.203$ covered by a private insurance

NOTE Confidence: 0.87188923

 $00:29:00.203 \longrightarrow 00:29:03.310$ as well as Medicare and Medicaid.

NOTE Confidence: 0.88112503

 $00:29:03.960 \longrightarrow 00:29:06.192$ Doctor Laura Morrison is an associate

 $00{:}29{:}06.192 \dashrightarrow 00{:}29{:}08.100$ professor of medicine and geriatrics

NOTE Confidence: 0.88112503

 $00:29:08.100 \longrightarrow 00:29:10.224$ at the Yale School of Medicine.

NOTE Confidence: 0.88112503

 $00:29:10.230 \longrightarrow 00:29:11.710$ If you have questions,

NOTE Confidence: 0.88112503

 $00{:}29{:}11.710 \dashrightarrow 00{:}29{:}13.190$ the address is canceranswers@yale.edu

NOTE Confidence: 0.88112503

 $00{:}29{:}13.190 \dashrightarrow 00{:}29{:}15.235$ and past editions of the program

NOTE Confidence: 0.88112503

00:29:15.235 --> 00:29:17.101 are available in audio and written

NOTE Confidence: 0.88112503

 $00:29:17.162 \longrightarrow 00:29:18.719$ form at yale cancercenter.org.

NOTE Confidence: 0.88112503

00:29:18.720 --> 00:29:21.392 We hope you'll join us next week to

NOTE Confidence: 0.88112503

00:29:21.392 --> 00:29:23.994 learn more about the fight against

NOTE Confidence: 0.88112503

 $00:29:23.994 \longrightarrow 00:29:26.784$ cancer here on Connecticut Public Radio.